

Annex 1

Services for Young People in Woking Commission Performance Summary 2012/13



1 Performance narrative

1.1 Countywide overview

2012/13 has been a year of transition in Services for Young People, during which we have established a range of new commissions and services that prepare and help young people to participate in education, training and employment when they leave school. At the end of March 2013, this new system of services had reduced the number of young people who are NEET (not in education, employment or training) by 12% when compared to the same time last year - a real success for young people in the county.

1.2 Local performance story in Woking

Looking at the county as a whole, Services for Young People has had a successful year, but the reason for this report is to tell the local story of how the different commissions managed by the Commissioning and Development Team have been making a difference to young people in Woking. This means highlighting areas of strength, as well as where we want to develop during 2013/14.

Local Prevention Framework:

Provider: The Youth Consortium

(Contract value for period April 2012 – August 2013 = £161,917)

Performance Indicator	2013/14 performance						Direction of Travel	RAG
	Agreed performance (April 2012 - August 2013)	Expected performance for period April 2012 to June 2013	Actual performance April 2012 to June 2013	Current performance for period April - June 2013	Comparative Performance during April-June 2012			
Number of young people engaged in one or more hours of preventative activity	150	132	177	74	8			
Average sessions of engagement* per young person**	N/A	N/A	5.4	3.8	2.0			

*Engagement: a meaningful conversation or activity with a young person.

**This measure not recorded for April 2012-May 2013

The Youth Consortium were the provider of the Local Prevention Framework (LPF) contract for the period April 2012 – August 2013. Although the delivery was slow to start, performance exceeded expectations. Feedback from young people who used the services was overwhelmingly positive and made a real difference in terms of NEET risk factors.

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Centre-Based Youth Work:

(Total Contract Value for period April 2012 – August 2013 = £59,151 plus 7.86 Full-Time Equivalent staff)

Lakers Youth Centre

Managing Agent: The Youth Consortium (Woking YMCA)

Performance Indicator	2013/14 performance					
	Agreed annual performance	Expected performance for period April-June	Current performance for period April-June	Comparative performance during April-June 2012	Direction of Travel	RAG
567 hours of co-produced youth work delivered from each Centre per Contract Year.	567	142	154	52		
233 hours of 'matched' youth provision is delivered by the Managing Agent per Contract Year.	233	58	37	0		
Local young people attending one or more hours of youth work during the Contract Year.	371	93	114	57		
Young people attending the youth club demonstrate positive 'distance travelled' by end of intervention.*	140	35	23	0		
Each Centre achieves the National Youth Agency quality kite mark within the first Contract Year, and retains this mark in each subsequent contract year.	Yes	Yes	Yes	N/A		

*Distance travelled: clear and tangible development for a young person

Since the appointment of the new Youth and Community worker, Lakers Youth Centre in Woking has engaged almost 200 young people in an average of 12 sessions of youth work. This is one of the highest averages of Surrey Youth Centres. In addition, 32 of the young people attending the centre had been specifically identified as at risk of becoming NEET in future or had received a Youth Restorative Intervention, as a result of offending behaviour. This suggests the youth centre is playing a substantial role in supporting vulnerable young people locally. Between April and June 2013, each young person who attends Lakers Youth Centre has averaged 25 hours of engagement; this is also one of the highest in the county.

Sheerwater Youth Centre

Managing Agent: The Youth Consortium (Woking YMCA)

Performance Indicator	2013/14 performance					
	Agreed annual performance	Expected performance for period April-June	Current performance for period April-June	Comparative performance during April-June 2012	Direction of Travel	RAG
567 hours of co-produced youth work delivered from each Centre per Contract Year.	567	142	39	35		Red
233 hours of 'matched' youth provision is delivered by the Managing Agent per Contract Year.	233	58	0	0		Red
Local young people attending one or more hours of youth work during the Contract Year.	250	63	18	38		Red
Young people attending the youth club demonstrate positive 'distance travelled' by end of intervention.	110	27	0	0		Red
Each Centre achieves the National Youth Agency quality kite mark within the first Contract Year, and retains this mark in each subsequent contract year.*	Yes	Yes	No	N/A		Yellow

*The centre has achieved the required standard for the practice element of the quality mark

Sheerwater Youth Centre has achieved the required standard for the observed practice section of Level 1 of the National Youth Agency Quality Mark. The second section, which is evidence based, is in progress and close to completion. The key areas for development at Sheerwater Youth Centre are to recruit a full staff team which will enable the centre to be open more hours; engage more young people from the surrounding community and to make sure that young people's learning and development is recorded to show 'distance travelled'. There is a recruitment plan in place to ensure that all vacancies in the staff team are filled and outcomes improve. The amount of 'matched' youth provision has been raised as an issue and a plan is now in place which will increase the offer to young people locally. Between April and June 2013, each young person who attends Sheerwater Youth Centre has averaged 6 hours of engagement. This figure is likely to increase with a full staff team and increased opening hours.

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Woking Youth Centre

Managing Agent (April 2012 – August 2013): The Youth Consortium (Woking YMCA)

Performance Indicator	2013/14 performance					
	Agreed annual performance	Expected performance for period April-June	Current performance for period April-June	Comparative performance during April-June 2012	Direction of Travel	RAG
567 hours of co-produced youth work delivered from each Centre per Contract Year.	567	142	44	11		
233 hours of 'matched' youth provision is delivered by the Managing Agent per Contract Year.	233	58	0	0		
Local young people attending one or more hours of youth work during the Contract Year.	68	17	30	41		
Young people attending the youth club demonstrate positive 'distance travelled' by end of intervention.	61	15	0	0		
Each Centre achieves the National Youth Agency quality kite mark within the first Contract Year, and retains this mark in each subsequent contract year.	Yes	Yes	No	N/A		

The Youth Consortium, Woking YMCA and Surrey County Council have together concluded that at this particular time, in this particular instance, a managing agent contract is not the right vehicle to make the best progress with building up services, engaging the community and delivering the required outcomes for young people at Woking Youth Centre. As a better alternative Surrey County Council will directly manage Woking Youth Centre whilst working in partnership with Woking YMCA on a project to improve the offer for young people locally.

Commissioning & Development agrees with The Youth Consortium that we have decided on the best course of action, taking into account the difficult circumstances in which we find ourselves, for the young people who use and could use Woking Youth Centre.

Youth Small Grants

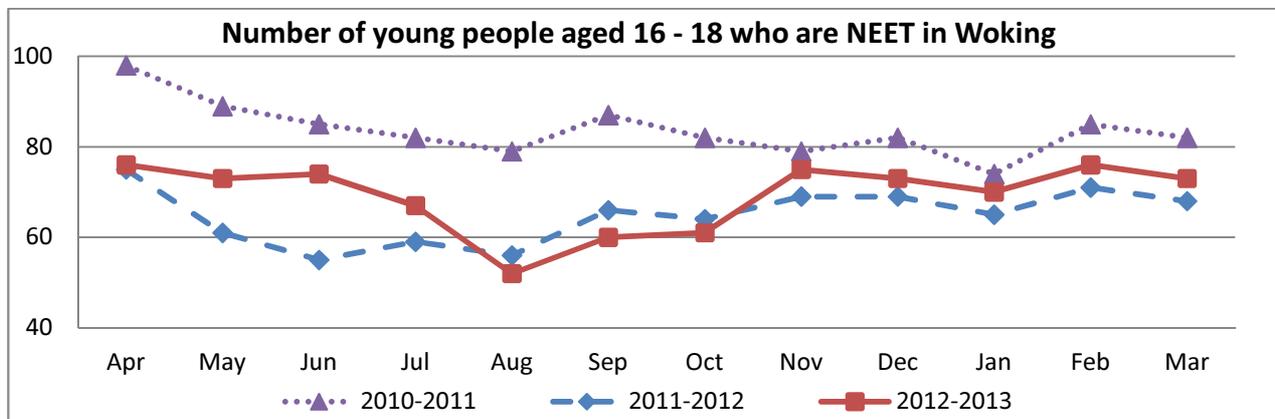
The £17,000 allocated to Woking Local Committee for Youth Small Grants was allocated across 8 projects to support work with young people across the Borough. A full update on progress so far is provided in the other appendix to this report.

Skills Centres

Through partnership working, it was found that there is already a comprehensive range of excellent work equivalent to a Skills Centre on offer to young people in the borough. Based on this, it was decided that the Woking Skills Centre due to be based at Lakers Youth Centre should not run. The Leader's Ready for Work (R4W) programme, delivered by the Youth Support Service, is already very well established at Lakers Youth Centre, and the plan is to progress young people from R4W into the more formal Skills Centre type provision that already exists. This includes a bespoke offer for the relatively high number of NEET teenage parents in the borough.

2 Participation for young people in Woking

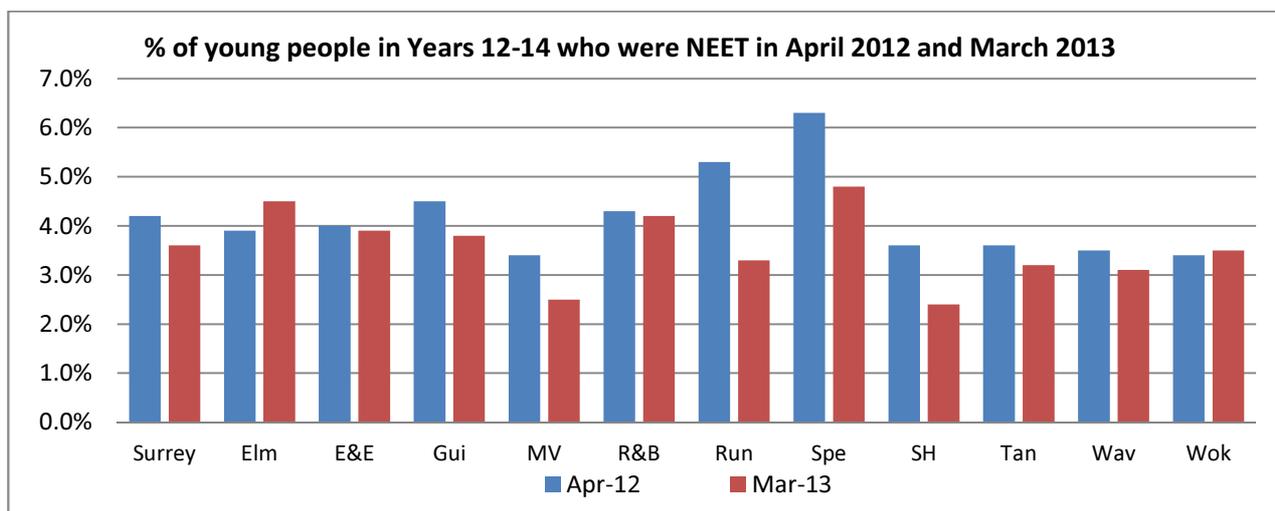
At 1.8% Woking has the lowest proportion of young people in Years 12 and 13 whose current activity is unknown in Surrey, compared to a county average of more than 3%. Young people are counted as 'unknown' when we have been unable to confirm whether or not they are participating in education, training and employment. Having a low number of 'unknowns' means that we can be confident we are providing support to young people who need it most.



At the end of the year, the proportion of young people who were known to be NEET in Woking was 3.5%, compared to 3.4% in April 2012. As we have reduced the number of young people whose current activity is unknowns in the same period, maintaining the same number of young people who are NEET is a good achievement.

During the year, at least 96 young people moved from being NEET to participating in education, training and employment in the borough.

86% of young people who were identified as at risk of becoming NEET when they were in Year 11 were successfully participating in education, training or employment in March 2013.



The number of young people in years 12-14 whose current activity was unknown has reduced from by more than 55% when comparing March 2012 (176 young people) to March 2013 (393 young people).

Less than five young people who were identified as at risk of becoming NEET have offended between April and December 2012.